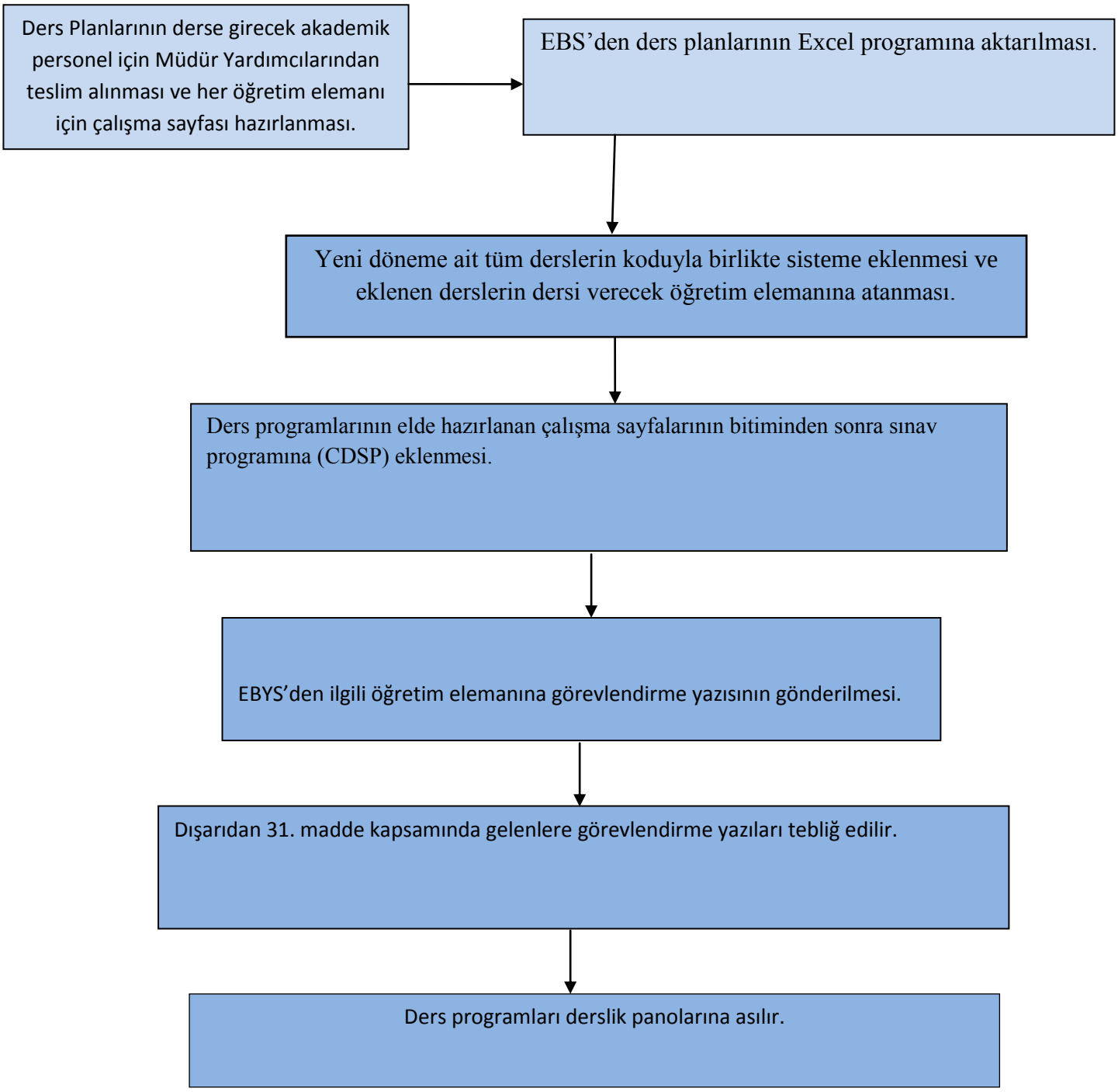DERS PROGRAMI HAZIRLANMASI SÜRECİ İŞ AKIŞ ŞEMASI